

Hotel Policies

In order to ensure the safety and comfort of our guests, the Hotel has established the following rules of use based on Article 10 of the Lodging Terms and Conditions. We appreciate your adhering to these rules. If you fail to abide by these Rules of Use, you will be refused lodging or use of hotel facilities in accordance with Article 7 of the Lodging Terms and Conditions. Please be aware that you may be required to compensate the hotel for any damages caused. Please note that the hotel will not be held responsible for any accidents caused by failure to abide by these Rules of Use.

1. Applicable Scope

These Rules apply to all visitors using any of the Hotel's facilities (including all lodging, the lobby, grounds, etc.; hereinafter collectively referred to as the "Hotel Facilities"). In addition to these Rules, guests staying at the Hotel (hereinafter referred to as "Guests") are also subject to the lodging terms and conditions stipulated by the Hotel (hereinafter referred to as "Lodging Terms and Conditions").

2. Matters to be Observed for Safety and Security Reasons

- (1) When entering your guest room, please check the evacuation route map posted on the inside of the guest room door and the emergency exits on each floor to be better prepared in case of an emergency.
- (2) Please make sure to lock your door from the inside when you are in your room, especially before going to bed. Please make sure to take your room key with you and make sure your door is locked when you leave your room. When using Hotel facilities, please observe the precautionary notices posted throughout the building.
- (3) Please be careful of your valuables when using the common areas. Please keep the room clean so that the next guest can enjoy their stay.
- (4) Please refrain from using heat-emitting appliances and other hazardous items in the room other than those provided for heating, cooking, and similar activities, or those provided by the hotel, and refrain from other activities that may cause fire.
- (5) Please refrain from using the guest rooms for purposes other than lodging, such as business activities or gatherings (exhibitions, parties, etc.) without permission.
- (6) Please refrain from altering the original state of the guest rooms, such as moving fixtures and fittings inside or outside the guest rooms, or otherwise remodeling the guest rooms.
- (7) Please refrain from placing any objects near the windows that may detract from the appearance of the hotel.
- (8) Please refrain from bringing in any of the following items, or engaging in any of the following activities, as these may disturb other guests.
 - a) Animals, birds and other pets except guide dogs and service dogs
 - b) Gunpowder, volatile oil, and other ignitable or flammable materials
 - c) Objects that emit a foul odor
 - d) Extremely noisy acts

- e) Guns, swords, illegal drugs, or similar items the possession of which is prohibited by law
- f) Gambling, conduct that disturbs public morals, or behavior that disturbs other guests
- g) Distribution of advertising materials, sales of goods, solicitations, etc.
- h) Taking photographs in the hotel's facilities for business purposes without the hotel's permission
- i) Entering facilities not intended for guests, such as emergency staircases, rooftops, and machine rooms, except in emergencies or under unavoidable circumstances

3. Guests Services

- (1) Smoking is not permitted in the Hotel's facilities. Smoking is prohibited everywhere within the facility (except in designated smoking areas). If cigarette butts are found or the smell of cigarettes is detected, 30,000 yen will be charged to deodorize the room and restore it to its original condition. Please refer to notices posted in the facility for information about smoking areas.
- (2) Hotel rooms are equipped with a mini-kitchen. Please be sure to turn on the exhaust fan when using the kitchen. Also, please do not pour food scraps down the sink; instead, separate and dispose of these using the garbage can located next to the kitchen.
- (3) The hotel provides the following room cleaning services.
 - ① Bath towels, face towels, and bath mats will be changed daily.
 - ② During your stay, cleaning will be done once every two days (the first cleaning will take place on the third night) and will include cleaning in the shower and bathroom areas, vacuuming, and bed making. Kitchen area cleaning is not included. If you would like additional cleaning (for a fee), please notify the front desk staff in advance.
- (4) Please be sure to separate your garbage. Each day, the garbage is collected from the garbage cans located in the kitchen, living room, and similar locations. If you wish to dispose of your suitcase, please contact the front desk in advance. A fee of 3,500 yen per piece will be charged for the collection of bulky waste regardless of size.

4. About payment

Depending on the circumstances, a deposit may be required upon arrival.

Payment of fees may be made in cash or by credit card.

If you wish to change the number of nights you plan to stay, please contact the front desk in advance. If you wish to extend your stay, you will be asked to pay for the number of nights you have stayed up to that point.

Please note that we do not accept traveler's checks as payment or for currency exchange.

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