

## Notations based on the Specified Commercial Transaction Act

[1] Pricing

For pricing, please refer to the service landing page.

URL: <https://mimaruhotels.com/news/same-day-laundry-service>

[2] Payment method

Credit card (Visa, MasterCard, JCB, American Express, Diners Club)

You will need to enter your credit card number when applying.

[3] Service period

Service commences upon pickup at the designated location, and will be considered completed upon delivery to the designated location.

[4] Application deadline

Please apply by 11:00 PM the day before pickup.

[5] Matters regarding withdrawal or cancellation of application

If notified by 7:00 PM the day before usage: 0%

If notified after 7:00 PM the day before usage: 100%

(Charged as a cancellation fee)

No prior notice: 100% (Charged as a cancellation fee)

\*For notification, please contact our Customer Service

([customer-mimaru@mimaruhotels.com](mailto:customer-mimaru@mimaruhotels.com)).

We will reply during business hours.

[6] Company name, address, phone number

Cosmos Hotel Management Co.,

Ltd. Shintamachi Bldg. Shiba 5-34-6, Minato-ku, Tokyo

03-5444-3600

[7] Supervisor

President Hideki Fujioka

[8] Contact Information

[customer-mimaru@mimaruhotels.com](mailto:customer-mimaru@mimaruhotels.com)

[9] Inquiry Hours

9:00 AM - 8:00 PM (Japan Standard Time)

[10] Sales URL

<https://mimaruhotels.com/news/same-day-laundry-service>

[11] Important Notes Regarding the Service

- Due to the nature of the service, we cannot accept returns or exchanges after washing (excluding re-finishing, etc.). In the unlikely event of any defects in the finished work or if any issues arise, we will respond in accordance with our **Terms of Service**.